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# IBM Research Report

## Target Selection via Scoring Using Association Rules

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# Target Selection via Scoring Using Association Rules

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## Abstract

In many data mining applications, the objective is to select data cases of a target class. For example, in direct marketing, marketers want to select likely buyers of a particular product for promotion. In such applications, it is often too difficult to predict who will definitely be in the target class (e.g., the buyer class) because the data used for modeling is often very noisy and has a highly imbalanced class distribution. Traditionally, classification systems are used to solve this problem. Instead of classifying each data case to a definite class (e.g., buyer or non-buyer), a classification system is modified to produce a class probability estimate (or a score) for the data case to indicate the likelihood that the data case belongs to the target class (e.g., the buyer class). However, existing classification systems only aim to find a subset of the regularities or rules that exist in data. This subset of rules only gives a partial picture of the domain. In this paper, we show that the target selection problem can be mapped to association rule mining to provide a more powerful solution to the problem. Since association rule mining aims to find all rules in data, it is thus able to give a complete picture of the underlying relationships in the domain. The complete set of rules enables us to assign a more accurate class probability estimate to each data case. This paper proposes an effective and efficient technique to compute class probability estimates using association rules. Experiment results using public domain data and real-life application data show that the new technique performs significantly better than the state-of-the-art classification system C4.5.

## 1. Introduction

Classification is an important data mining task. The dataset used in a typical classification task consists of the descriptions of  $N$  data cases. Each data case is described by  $l$  distinct attributes. The  $N$  cases are also pre-classified into  $q$  known classes. The objective of the classification task is to find a set of characteristic descriptions (e.g., classification rules) for the  $q$  classes. This set of descriptions is often called a *predictive model* or *classifier*, which is used to classify future (or test) cases into the  $q$  classes. We call this *binary classification* because each data case is classified to belong to only a single class.

The classification problem has been studied extensively in the past. Many systems have also been built [e.g., 28, 15, 30, 19, 27], which are widely used in real-life applications. However, for many situations, building a predictive model or classifier to *accurately* predict or classify future cases is not always easy or even possible. The resulting classifier may have very poor predictive accuracy because the training data used is typically very noisy and has a highly imbalanced (or skewed) class distribution. To make the matter worse, the user is often only interested in data cases of a minority class, which is even harder to predict. We call this problem the *target selection problem*. Let us have an example.

**Example 1:** In direct marketing applications, marketers want to select likely buyers of certain products and to promote the products accordingly. Typically, a past promotion database (training data) is used to build a predictive model, which is then employed to select likely buyers from a large marketing database of potential customers (each data record or data case in the database represents a potential customer). The training data used to build the model is typically very noisy and has an extremely imbalanced class distribution because the response rate to a product promotion (the percentage of people who respond to the promotion and buy the product) is often very low, e.g., 1-2% [14, 18, 26]. Building a classifier to accurately predict buyers is clearly very difficult, if not impossible. If an inaccurate classifier is used, it may only identify a very small percentage of actual buyers, which is not acceptable for marketing applications. In such applications, it is common that the model is used to score the potential customers in the database and then rank them according to their scores. Scoring means to assign a probability estimate to indicate the likelihood that a potential customer represented by a data record will buy the product. This gives marketers the flexibility to choose a certain percentage of likely buyers for promotion. Binary classification is not suitable for such applications. Assigning a likelihood value to each data case is more appropriate.

The above example shows that target selection through scoring and ranking is very useful for applications where the classes are hard to predict.

In many other applications, scoring and ranking the data can also be important even if the class distribution in the data is not extremely imbalanced and the predictive accuracy of the classifier built is acceptable. The reason is that we may need more cases of a particular class

(the target class) than what the classifier can predict. In such a situation, we would like to have the extra cases that are most likely to belong to the target class.

**Example 2:** In an education application, we need to admit students to a particular course. We wish to select students who are most likely to do well when they graduate. We can build a classifier or model using the past data. Assume the classifier built is quite accurate. We then apply the classifier to the new applicants. However, if we only admit those applicants who are classified as good students, we may not be able to admit enough students. We would then like to take extra applicants who are most likely to do well. In this situation, assigning a probability estimate to each applicant becomes crucial because it allows us to admit, as many applicants as we want and to be assured that these applicants are those who are most likely to do well.

Currently, classification systems are often used to score the data [18, 26]. Although such systems are not originally designed for the purpose, they can be easily modified to output a confidence factor or a probability estimate as a score. The score is then used to rank the data cases. Existing classification systems, however, only aim to discover a small subset of the rules that exist in data to form a classifier. Many more rules in data are left undiscovered. This small subset of rules can only give a partial picture of the domain.

In this paper, we show that association rule mining [2] provide a more powerful solution to the target selection problem because association rule mining aims to discover all rules in data and is thus able to provide a complete picture of the domain. The complete set of rules enables us to assign a more accurate class probability estimate (or likelihood) to each new data case. We propose an effective and efficient technique to score the data using association rules. We call this technique *Scoring Based on Associations* (SBA). Experiments using both public domain data and real-life application data show that the new method outperforms the state-of-the-art classification system C4.5 significantly.

## 1.1 Our contributions

This paper makes the following contributions:

1. It proposes a technique that makes use of association rules to score the data for target selection. To the best of our knowledge, association rules have not been used for this purpose. Due to the completeness property of association rule mining, its resulting set of rules allows us to compute a more accurate probability estimate for each data case.
2. It proposes a method to interpret the evaluation results of different scoring techniques. In [18], *lift index* (see Section 3.2) is proposed as a measure to evaluate and to compare different scoring methods. However, no study is made on how to interpret the improvement in lift index of one technique over another. This paper proposes such a scheme (see Section 5.2). This is significant because otherwise we will not be able to tell what it means by an improvement in lift index of one technique over another.

## 2. Related Work

Although target selection via scoring and ranking is an important problem and has many practical applications, limited research has been done in the past. The common practice is to use existing classification systems (e.g., decision trees) to solve the problem. [18, 26] report a number of such applications. No new scoring method is proposed in either [18] or [26].

[18] also shows that classification accuracy is not an adequate measure for scoring. A new measure called *lift index* (see Section 3.2) is proposed to evaluate scoring results and to compare different scoring techniques. Lift index is derived from lift analysis [14] commonly used in marketing research. However, [18] does not give an in-depth analysis of the behavior of lift index. In particular, it does not study what it means by a certain amount of improvement in lift index of one technique over another. This paper makes such an attempt.

One of the central characteristics of the task that we are interested in is the highly imbalanced class distribution of the data. For such datasets, it is often too hard to accurately predict the cases of minority classes. This problem was recognized and studied in the machine learning community [e.g., 6, 7, 25, 16, 27]. A commonly used approach is to boost up the number of cases (or records) of the minority classes by over-sampling with replacement [e.g., 6, 18]. However, their purpose is to improve predictive accuracy, not to improve the result of scoring. In [18], it is shown that imbalanced data is not a problem if the classification system is made to output a confidence factor (or probability estimate) rather than a definite class. In the evaluation section (Section 5) of this paper, we also give some evidence to show that boosting up the minority class data does not improve the scoring result.

[19] proposes a technique to use association rules for classification. The technique first generates all rules and then selects a subset of the rules to produce a classifier. It is shown that such a classifier is very competitive to the existing classification systems. However, the technique is not suitable for scoring. When it is applied to scoring, it does not perform as well as the proposed technique in this paper. Since [19], a number of other classification systems using association rules have also been reported [e.g., 8, 21, 22]. However, to the best of our knowledge, there is no existing technique that makes use of association rules for scoring.

## 3. Problem statement

### 3.1. The target selection problem

The dataset  $D$  used for our task is a relational table, which consists of  $N$  data cases (records) described by  $l$  distinct attributes,  $Attr_1, \dots, Attr_l$ . An attribute can be a categorical or a numeric attribute. The  $N$  cases are pre-classified into 2 known classes,  $C_1$ , and  $C_2$ . In applications, we are only interested in the data cases of a target class, which is often the minority class, e.g., the buyer class in direct marketing. We also call this class the *positive class*, and the data cases of this class the *positive cases*. We call the other class the *negative class*.

Note that for classification, we can have more than two classes in a dataset. However, for target selection we use only two classes because in such applications the user is only interested in one class of data, i.e., the positive class. The rest of the data are typically assigned the negative class.

The objective of our task is to produce a model:

1. to score each case in the test (or future) data, e.g., to assign a probability estimate to indicate how likely the case belongs to the positive class, and
2. to rank the cases in the test set using their scores. When some data cases have the same score, *conflict resolution* is performed to decide the ordering among the conflicting cases.

### 3.2. Evaluation criterion: lift index

Our target selection problem is related to classification. In classification, predictive accuracy (or error rate) is commonly used as the measure to evaluate classifiers. However, for scoring, this is inadequate. The reasons are as follows:

1. Classification accuracy measures the percentage of data cases that are classified correctly (or wrongly) by a classifier. It cannot be used to evaluate the results of scoring because in scoring we do not have the concept of correct/wrong classification. Each data case is only given a class probability estimate to indicate how likely it belongs to the positive class.
2. Classification accuracy treats false positive and false negative equally. But for scoring, this is not the case. False negative (e.g., recognize buyers as non-buyers) is highly undesirable. False positive (e.g., recognize non-buyers as buyers), although still undesirable, is less harmful.

In [18], *lift index* is proposed as a measure to evaluate scoring results. Lift index is based on *lift analysis* in marketing research. Lift analysis works as follows [14]: A predictive model is first built using the training data, which is then applied to the test data to give each test case a score to express the likelihood that the test case belongs to the positive class. The test cases are then ranked according to their scores in a descending order. After that, the ranked list is divided into 10 equal deciles (could be more), with the cases that are most likely to be positive being in decile 1 (the top decile), and the cases that are least likely to be positive in decile 10 (the bottom decile). Let us see an example.

**Example 3:** In a marketing application, we have a test data of 10,000 cases or potential customers (thus each decile has 1,000 cases or 10% of the total size). Out of these 10,000 cases, there are 500 positive cases (or buyers). After scoring and ranking (assume a predictive model has been built), the distribution of the positive cases is shown in the *lift table* below (the second row in Table 1).

From Table 1 we see that more positive cases are gathered in the higher deciles than the lower deciles. This represents a lift due to modeling [14]. Without modeling, the positive cases would be randomly distributed in the 10 deciles.

Table 1: An example lift table

Decile	1	2	3	4	5	6	7	8	9	10
	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%
	210	120	60	40	22	18	12	7	6	5

It is, however, not clear how to use lift tables to compare the performances of two models because there are too many numbers to compare with and the numbers also reside in different deciles. [18] proposes a single measure called *lift index* to evaluate and to compare different models or different lift tables. Essentially, the lift index is a weighted sum of the positive cases in the lift table. Assume the numbers of positive cases in the 10 deciles are  $n_1, n_2, \dots, n_{10}$  respectively. The lift index (denoted by *Lindex*) is computed as follows:

$$Lindex = \frac{1 \times n_1 + 0.9 \times n_2 + 0.8 \times n_3 + \dots + 0.1 \times n_{10}}{\sum_{i=1}^{10} n_i}$$

If the distribution of positive cases is random, the lift index value is 55% (but converges to 50% with more partitions). If all the positive cases are landed in the first (top) decile, which is the ideal situation, the lift index is 100%. Note that if the number of positive cases in the test data is greater than 10% of the total number of test cases, the best lift index will not reach 100% because some positive cases have to be put in the subsequent decile(s). For the above example, the lift index is  $(1 \times 210 + 0.9 \times 120 + \dots + 0.1 \times 5) / 500 = 85\%$ . (The lift index computation can be easily extended to handle more or fewer bins than 10.)

In this paper, we use lift index to evaluate our proposed technique and to compare it with the existing approach of using classification models for scoring.

## 4. Using Association Rules to Score the Data

This section presents the proposed technique. We first give an introduction to the traditional association rule model. We then discuss the issues that we face in using association rule mining for scoring. Finally, we describe the scoring function used in SBA.

### 4.1. Association rule mining

Association rules are an important class of regularities that exist in databases. Since it was first introduced in [2], the problem of mining association rules has received a great deal of attention [e.g., 1, 3, 5, 11, 13, 24, 29, 31, 32]. The classic application of association rules is the market basket analysis [2]. It analyzes how the items purchased by customers are associated. An example association rule is as follows, *cheese*  $\rightarrow$  *beer* [sup = 10%, conf = 80%]. This rule says that 10% of customers buy *cheese* and *beer* together, and those who buy *cheese* also buy *beer* 80% of time.

The association rule mining model can be stated as follows: Let  $I = \{i_1, i_2, \dots, i_m\}$  be a set of items. Let  $D$  be a set of transactions (the database), where each transaction  $d$  is a set of

items such that  $d \subseteq I$ . An *association rule* is an implication of the form,  $X \rightarrow Y$ , where  $X \subset I$ ,  $Y \subset I$ , and  $X \cap Y = \emptyset$ . The rule  $X \rightarrow Y$  holds in the transaction set  $D$  with *confidence*  $c$  if  $c\%$  of transactions in  $D$  that support  $X$  also support  $Y$ . The rule has *support*  $s$  in  $D$  if  $s\%$  of the transactions in  $D$  contains  $X \cup Y$ .

Given a set of transactions  $D$  (the database), the problem of mining association rules is to discover all association rules that have support and confidence greater than or equal to the user-specified minimum support (called *minsup*) and minimum confidence (called *minconf*).

## 4.2. Issues faced

To use a traditional association rule algorithm to mine rules for scoring, we face a number of problems. We discuss them below. Solutions to these problems are also proposed.

**Mining association rules from a relational table:** In our applications, we need to mine association rules from a relational table (rather than a set of transactions) as our target selection task uses this form of data. For association rule mining to work on this type of data, we need to discretize each numeric attribute into intervals since association rule mining only takes categorical values or items. After discretization, we can treat each data case (record) in the dataset as a set of (*attribute, value*) pairs and a class label. An (*attribute, value*) pair is an *item*. With this transformation, each data case becomes a transaction. An existing association rule mining algorithm can be applied to the dataset. Discretization of continuous attributes will not be discussed in this paper (see [10]).

In traditional association rule mining, any item can appear on the left-hand-side or the right-hand-side of a rule. For scoring, we have a fixed class attribute with two classes. Thus, we are only interested in rules that use a single class on their right-hand-sides. That is, we only mine association rules of the form:

$$X \rightarrow C_i$$

where  $C_i$  is a class of the class attribute, and  $X$  is a set of items from the rest of the attributes. We say a rule is *large* if it meets the minimum support.

Using an existing association rule mining algorithm to mine this type of rules is straightforward. We simply find all large *itemsets* (or rules) of the form:

$$\langle item_1, \dots, item_k, C_i \rangle, \text{ where } C_i \text{ is fixed beforehand.}$$

In the mining process, each iteration adds a new item to every itemset. That is, in the first iteration we find all itemsets of the form  $\langle item_1, C_i \rangle$ . In the second iteration, we find all itemsets of the form  $\langle item_1, item_2, C_i \rangle$ , and so on.

**Problems with minsup and minconf:** Traditional association rule mining uses a single minsup and a single minconf in the mining process. This is not appropriate for our task because the class distribution of our data is often extremely imbalanced. Let us discuss the problems with minsup first. Using a single minsup causes the following problems:



- If the minsup is set too high, we may not find those rules that involve the minority class (or the positive class), which is the class that we are interested in.
- In order to find rules that involve the minority class, we have to set the minsup very low. This may cause combinatorial explosion because the majority class may have too many rules and most of them are overfitted with many conditions and covering very few data cases. These rules have little predictive value. They also cause increased execution time.

While a single minsup is inadequate for our application, a single minconf also causes problems. For example, in a database, it is known that only 5% of the people are buyers and 95% are non-buyers. If we set the minconf at 96%, we may not be able to find any rule of the buyer class because it is unlikely that the database contains reliable rules of the buyer class with such a high confidence. If we set a lower confidence, say 50%, we will find many rules that have the confidence between 50-95% for the non-buyer class and such rules are meaningless (see also [4]).

We solve these problems by using different minsups and minconfs for rules of different classes. For minimum supports, we only require the user to specify one total or overall minimum support (called  $t\_minsup$ ), which is then distributed to each class according to the class distribution in the data as follows:

$$minsup(C_i) = t\_minsup \times \frac{f(C_i)}{|D|}$$

where  $f(C_i)$  is the number of  $C_i$  class cases in the training data.  $|D|$  is the total number of cases in the training data. The reason for using this formula is to give rules with the frequent (negative) class a higher minsup and rules with the infrequent (positive) class a lower minsup. This ensures that we will generate enough rules with the positive class and will not produce too many meaningless rules for the negative class.

For minimum confidence, we use the following formula to automatically assign minimum confidence to each class:

$$minconf(C_i) = \frac{f(C_i)}{|D|}$$

The reason for using this formula is that we should not produce rules of class  $C_i$  whose confidence is less than  $f(C_i)/|D|$  because such rules make no sense.

Although we have different minsups and minconfs for rules of different classes, no change needs to be made to the original association rule mining algorithm [2] as the *downward closure property* [2] still holds for mining  $\langle item_1, \dots, item_k, C_i \rangle$ . The reason is that itemsets of different classes do not interact.

**Pruning of association rules (optional):** It is well known that many association rules are redundant and minor variations of others. Those insignificant rules should be pruned. Pruning can remove a huge number of rules (see *appendix*) with no loss of accuracy (see

Section 5). It also improves the efficiency of scoring.

Our pruning function uses the pessimistic error rate based method in C4.5 [28]. Note that the error rate of a rule is  $1 - \text{‘the confidence of the rule’}$ . The technique prunes a rule as follows: If rule  $r$ 's estimated error rate is higher than the estimated error rate of rule  $r^-$  (obtained by deleting one condition from the conditions of  $r$ ), then rule  $r$  is pruned. Note that when  $r$  is a 1-condition rule of the form,  $x \rightarrow y$ , then  $r^-$  is,  $\rightarrow y$ , which has no condition. See [28] for the detailed computation of the pruning method. Pruning can be done very efficiently because if  $r$  is a rule then  $r^-$  must also be a rule and in memory.

An important point to note is that when attempting to prune a rule  $r$ , the  $r^-$  rule used (for a  $k$ -condition rule  $r$ , there are  $k$   $r^-$ 's) may have been pruned previously. Then, the procedure needs to go back to the rule that prunes  $r^-$ , and uses that rule to prune  $r$ .

**Using association rules for scoring:** The key feature of association rule mining is its completeness, i.e., it aims to find all rules in data. This presents a great opportunity to design good scoring functions by making use of the rules, i.e., we have abundant of information. However, it also represents a challenge because when we want to score a data case, there are often many rules that can be applied. Different rules may give different information, and many of them even give conflicting information. For example, one rule may say that the data case should belong to the positive class with a probability of 0.9, while another rule may say that it should belong to the negative class also with a probability of 0.9. The question is which rule we should trust. This is not a problem for traditional classification systems because they typically have only one answer. In the case of association rules, we have many answers. In the next sub-section, we focus on this issue and present a score function that makes use of all rules.

### 4.3. Scoring using association rules

After the rules are generated (from training data), we can use them to score the new (or test) data. Since each rule is attached with a support and a confidence, it is thus easy to design a method to score the data. For example, we can simply score each data case using the highest confidence rule that can *cover* the data case (a rule covers a data case if the data case satisfies the conditions of the rule). The score is simply the confidence value of the rule in the positive class. We call this method the *best rule* method. This method is reasonable because confidence can be seen as a probability estimate indicating the likelihood that the data case belongs to the positive class. We will see in Section 5 that on average this simple method actually outperforms C4.5.

To design the best scoring method based on association rules, however, is very difficult, because there are an infinite number of possible methods. Below, we describe a heuristic technique that is both effective (i.e., produce good lift indices) and efficient.

We begin by analyzing the problems with the best rule method. This method is a greedy method that tries to give each data case the highest score possible so that it can appear in a

higher decile. However, since the highest confidence rules are often unreliable due to imbalanced class distribution, we will end up with poor results, i.e., many data cases that are put into the higher deciles do not actually belong there. This method is also very biased because it does not make use of all the information available. Many rules that cover the data case are not considered in scoring. We believe more reliable scores can be produced if all the relevant rules are used because every relevant rule contains a certain amount of information.

In SBA, we use a more balanced approach, which aims to achieve the following effects:

1. When there are many confident positive class rules that can cover the data case, the data case should be assigned a high score so that it will appear in a higher decile.
2. When the positive class rules that cover the data case are not confident, but the negative class rules are very confident, the data case should be pushed to a lower decile, i.e., given a low score.

Basically, we try to push data cases toward both ends. If this is done reliably, we will achieve good lift indices. We now present the proposed scoring function.

In the context of association rules, we have the following types of useful information:

- Confidence: Rule confidence is an essential piece of information because confidence is basically a probability estimate. Thus, confidence in the positive class (we are only interested in the positive class) should play an important role in the score function.
- Support: Rule support, to certain extent, reflects the reliability of the rule. A rule that covers too few data cases is often overfitted and unreliable.
- Two types of rules: There are two types of rules that we may use, positive class rules and negative class rules. For a data case, there may be both types of rules that can cover it. Thus, we need to resolve this situation.

We postulate the following general scoring function, which is a weighted average taking into account of the above information (the support information will appear in the weights). Given a data case,  $S$  is the score of the data case. The value of  $S$  is between 0 and 1 inclusively.

$$S = \frac{\sum_{i \in POS} W_{positive}^i \times conf^i + \sum_{j \in NEG} W_{negative}^j \times conf_{positive}^j}{\sum_{i \in POS} W_{positive}^i + \sum_{j \in NEG} W_{negative}^j} \quad (4.1)$$

where:

- $POS$  is the set of positive class rules that can cover the data case.
- $NEG$  is the set of negative class rules that can cover the data case.
- $W_{positive}^i$  is the weight for the positive class rule  $i$ .
- $W_{negative}^j$  is the weight for the negative class rule  $j$ .
- $conf^i$  is the original confidence of the positive class rule.
- $conf_{positive}^j$  is the confidence after converting the negative class rule  $j$  to a positive class rule, i.e.,  $conf_{positive}^j = 1 - \text{'the confidence of rule } j\text{'}$ .

Now the problem is what should be the weights. Since we want to achieve the two desirable effects discussed above, the weights should reflect their needs. We have two pieces of information about each rule to use: support and confidence. We performed a large number of experiments, and found that for both the negative weight and the positive weight, the combination of both confidence and support performs the best. That is:

$$W_{positive}^i = conf^i \times sup^i \quad (4.2)$$

where  $conf^i$  and  $sup^i$  are the original confidence and support of the positive class rule  $i$ , and

$$W_{negative}^j = \frac{conf^j \times sup^j}{k} \quad (4.3)$$

where  $conf^j$  and  $sup^j$  are the original confidence and support of the negative class rule  $j$ , and  $k$  is a constant to reduce the impact of negative class rules (which often have high supports and high confidences). We performed many experiments to determine  $k$  and found that when  $k = 3$ , the system performs the best (see Section 5.1).

It is important to note that to compute the weight for a negative class rule, we do not convert the rule to a positive rule and then use the support and confidence in the positive class. Instead, we still use their original support and confidence in the negative class. This helps us to achieve the two effects discussed above. Let us see why.

- (1) When there are many strong (confident) positive class rules for a particular data case, the following term will be large and dominate the numerator:

$$\sum_{i \in POS} W_{positive}^i \times conf^i$$

The weight term below,

$$\sum_{j \in NEG} W_{negative}^j$$

will be small because in this case it is unlikely that there are also many strong negative rules that can cover the data case. Then, this data case will be given a high score. The first effect is achieved.

- (2) When the data case can be covered by many confident negative class rules, the following term in the denominator will be large:

$$\sum_{j \in NEG} W_{negative}^j$$

However, the following term in the numerator

$$\sum_{j \in NEG} W_{negative}^j \times conf_{positive}^j$$

will be very small because  $conf_{positive}^j$  is very small. In this case, a low score will be given to the data case. This achieves the second effect.

Finally, in ranking, when more than one data case has the same score, we compute a priority value ( $P$ ) using the following formula:

$$P = \frac{\sum_{i \in POS} sup^i - \sum_{j \in NEG} sup^j}{|POS| + |NEG|} \quad (4.4)$$

Where  $|POS|$  and  $|NEG|$  are the numbers of rules in  $POS$  and  $NEG$  respectively. This formula uses supports of the rules to calculate the priority. Basically, we give those data cases with higher positive supports and lower negative supports higher priorities. Note that when a data case does not satisfy any rule (i.e.,  $POS = NEG = \emptyset$ ), we assign  $S = 0$  and  $P = 0$ .

The combined algorithm for computing both  $S$  and  $P$  for each test data case  $d$  is given below (Figure 1). Each variable in the algorithm is initialized to 0.

```

1   for each  $r$  in the set of discovered rules do
2     if  $r$  covers the data case  $d$  then           /*  $d$  satisfies the conditions of  $r$  */
3       if  $r$  is a positive class rule then
4          $W_{positive}^i = r.conf^i * r.sup^i$ ;
5          $temp\_s = W_{positive}^i * r.conf^i$ ;
6          $W^i = W^i + W_{positive}^i$ ;
7          $temp\_p = temp\_p + sup^i$ 
8       else                                     /*  $r$  is a negative class rule */
9          $W_{negative}^j = r.conf^j * r.sup^j$ ;
10         $temp\_s = (W_{negative}^j * r.conf_{positive}^j) / 3$ ;
11         $W^j = W^j + W_{negative}^j$ ;
12         $temp\_p = temp\_p - sup^j$ ;
13      endif
14       $numRules = numRules + 1$ 
15    endif
16  endfor
17   $S = temp\_s / (W^i + W^j)$ ;                    /* Note that this algorithm does not consider  $numRules = 0$ , */
18   $P = temp\_p / numRules$ ;                       /* which is easy to add */

```

Figure 1. The scoring algorithm in SBA

## 5. Evaluation

We now compare the proposed technique with the state-of-the-art classification system C4.5 (release 8, the most recent release). The original C4.5 only performs binary prediction (classification). It, however, can be easily modified to produce a confidence factor (or probability estimate). We modified C4.5 slightly so that it outputs the confidence and the support for each prediction (these two pieces of information are available in the system). The confidence is used as the score in ranking (the support is used to determine priority).

We used 20 datasets in our experiments. Five (5) out of the 20 are our real-life application datasets. The rest (15) of them are obtained from UCI Machine Learning Repository [23]. We could not use many datasets in UCI Repository in our evaluation because in these datasets the class distributions are not imbalanced which is the main characteristic of the applications that

we are interested in. Thus, we only selected those datasets with imbalanced class distributions in our evaluation. For each selected dataset we choose a class that has a very low frequency as the positive class. We group the rest of the classes into one negative class. The descriptions of these datasets are given in *Appendix*.

Following the discussion in Section 4.2 we set `minconf` for each class according to the data characteristics, i.e., the class distribution. For `minsup`, we also use the formula presented in Section 4.2. The user only needs to specify a total `minsup`, i.e., `t_minsup`. We have performed many experiments by varying the `t_minsup` value, which will be presented in Section 5.3. It is shown that when `t_minsup` reaches 1-2%, the results are very good.

For association rule mining, the number of association rules generated can grow exponentially. Unlike transactional databases used in traditional association rule mining [2] that do not contain many associations, classification data tend to have a huge number of associations, which may cause combinatorial explosion. Thus, in our experiments, we set a hard rule limit on the total number of rules to be accommodated in memory. We will see in Table 4 (in *Appendix*) that for many datasets mining cannot be completed even with a very large rule limit (`rule_limit = 80,000`). Section 5.3 presents the experimental results using different rule limits to see how they affect the lift index results. Finally, we selected 1% for `t_minsup` and 80,000 for rule limit as the default setting of SBA as this combination produces good and stable results.

Many datasets that we use contain numeric attributes. Since association rule mining cannot handle numeric values, we discretize these attributes into intervals using the class attribute in each dataset. There are a number of discretization algorithms in machine learning literature for this purpose. We use the entropy-based method given in [10]. The code is taken from MLC++ [15]. Note that for running C4.5 no discretization is applied to the datasets.

## 5.1. Experiment results

The main experiment results are presented in Table 2. For SBA, we use the default settings of `t_minsup = 1%` and `rule_limit = 80,000` in rule generation. Each column of the table is explained below. Later in the section, we will also discuss some alternative scoring functions that we have experimented.

**Column 1:** It lists all the datasets used in our experiments. See *Appendix* for the descriptions of both the training data and the testing data for each dataset. The first 15 datasets are the public domain datasets, and the last 5 are our real-life datasets. For the 15 public domain datasets, all the training sets and test sets are obtained from UCI Machine Learning Repository (they are separated from each other in the Repository). For our 5 real-life application datasets, we use data from some years to generate the rules and then use the data from other years for testing. For rows 3 and 4, the training data and the testing data used are the same respectively, but with different positive classes. In row 3, the positive

class used (a minority class) is “5”, and in row 4, the positive class used (another minority class) is “U”. The same applies to rows 11 and 12. For rows 16, 17, and 18, which are for an insurance application, we use the dataset (training) collected before 1995 to generate the rules, and test on the datasets from 1995, 1996, and 1997 respectively.

Table 2: Experiment results (SBA uses  $t\_minsup = 1\%$ ,  $rule\_limit = 80,000$ )

1		2	3			4	5	6			7	8
Datasets		C4.5 tree	With rule pruning			SBA	SBA exe. time (sec.)	Without rule pruning			SBA	SBA exe. time (sec.)
			Best rule	SBA	SBA exe. time (sec.)			Best rule	SBA	SBA exe. time (sec.)		
1	Adult	81.7	83.0	82.8	94.52	82.9	84.5	350.81				
2	allbp	95.2	98.8	98.0	7.20	98.8	99.6	19.34				
3	anneal_5	100.0	100.0	100.0	0.11	100.0	100.0	0.77				
4	anneal_U	100.0	96.4	99.3	0.05	96.4	100.0	0.50				
5	auto	93.0	88.0	89.0	0.16	87.0	91.0	42.18				
6	breast	87.5	89.7	89.7	0.22	89.7	89.9	1.54				
7	german	60.0	73.0	75.8	3.51	72.4	76.4	12.25				
8	hepati	70.0	78.6	80.0	0.22	78.6	78.6	29.17				
9	hypo	98.4	98.2	98.7	6.92	98.0	98.6	20.93				
10	labor	85.0	86.7	88.3	0.00	88.3	88.3	0.06				
11	led7_0	88.7	95.0	95.3	0.54	94.0	95.6	0.94				
12	led7_7	84.3	93.9	94.7	0.28	94.4	95.7	1.38				
13	pima	72.4	76.3	77.5	0.05	76.4	77.4	0.06				
14	sick	98.0	98.2	96.8	6.20	98.2	91.3	20.49				
15	vehicle	67.3	64.1	72.8	0.55	64.8	72.7	9.17				
16	xcar 95	65.4	68.7	69.2	14.39	68.8	67.8	60.69				
17	xcar 96	64.5	59.6	61.5	16.31	59.6	64.1	66.74				
18	xcar 97	61.9	56.2	62.1	12.20	56.4	60.8	49.44				
19	xMoe po	59.4	55.6	66.5	1.59	55.6	68.2	4.50				
20	xMoe poa	56.2	67.7	70.5	1.76	65.6	70.0	4.67				
Average		79.4	81.4	83.4	8.34	81.3	83.5	34.78				

**Column 2:** It gives C4.5tree's lift index for each dataset (unseen test set). In C4.5, there are two programs that can produce classifiers, C4.5tree and C4.5rules. C4.5tree produces a decision tree for classification, while C4.5rules generates a set of rules from the decision tree and then uses the rules for classification (see [28] for details). We also experimented with C4.5rules. But it does not produce good result (78.4% on average) because too many test cases fall into the default class, which is used when no rule can classify a test case. The default class tends to favor the majority class, which is bad for the type of applications that we are interested in (as we are interested in the minority class). C4.5rules is also very inefficient. For example, running of C4.5rules using our insurance data took two days. C4.5tree, on the other hand, is more efficient. Incidentally, we also used classifiers built by CBA [19] (CBA builds classifiers using association rules) for scoring. It also does not perform well (78.6% on average) because of the default class problem as in C4.5rules.

Since SBA requires numeric attributes to be discretized before rule generation, we also ran C4.5tree using the same set of discretized data. C4.5tree produces similar results as without discretization. Using discretized data, the average lift index of C4.5tree is slightly lower than that without discretization, i.e., 78.9% on average.

As mentioned in the related work section, a commonly used technique in machine learning research for handling imbalanced class distributions is to boost up the number of positive cases by over-sampling with replacement, while keeping the same number of negative cases. In [6], it is suggested that the desired distribution is 50:50, i.e., 50% positive cases and 50% negative cases. We experimented with this distribution in rule generation. The result is almost the same. For C4.5tree, the average lift index over the 20 test sets is 79.0%. For SBA, it is 83.2%.

**Column 3:** It gives the lift index of the best rule method for each test set using rules after pruning. We can see that although on average its lift index is not as good as that of SBA (column 4), it is better than that of C4.5tree. This shows the power of more rules.

**Column 4:** It gives the lift index of SBA for each dataset using rules after pruning.

**Column 5:** It shows the execution time of SBA for scoring, ranking and computing the lift index for each test dataset (the rule generation time is not included, which is given in *Appendix*). We can see that SBA is quite efficient. All the experiments with SBA were run on a Pentium II 350 PC with 128MB of memory.

Comparing the results of C4.5tree (Column 2), and SBA (Column 4), we make the following observation:

- The average lift index of SBA over the 20 datasets is higher than that of C4.5tree by 4%, which is significant. We will explain in Section 5.2 what 4% means in terms of movements of data cases from lower deciles to higher deciles. SBA's won-lost-tied record against C4.5tree is 15-4-1. In 7 datasets, SBA makes dramatic gains over C4.5tree. It increases the lift index by more than 10% for 4 test sets.

From Column 6 to Column 8, we show the results of the best rule method and SBA using association rules without pruning. From Column 7, we can see that the lift index of SBA using the complete set of rules (without pruning) is almost the same as SBA using the rules after pruning (Column 4). The best rule method also produces very similar results (Column 6). The running times, however, are drastically different. The execution time of SBA using the complete set of rules without pruning (Column 8) is much higher than SBA using the set of rules after pruning (Column 5). This is because pruning reduces the number of rules drastically. The numbers of rules generated with or without pruning and the executions time used in rule generation with or without pruning are given in *Appendix*.

**Alternative scoring functions tested:** In the course of this work, we experimented many different scoring functions based on association rules. We find that it is easy to have a function that performs as well as or better than C4.5 on average. Below, we summarize the experiments using alternative weights and  $k$  values in the framework of formula (4.1).

- Using supports alone as weights gives us an average lift index of 81.2% over the 20 datasets.
- When  $k = 3$  in formula (4.3), we obtain the best result. When  $k$  is below 3 or above 3,



the farther the  $k$  value is from 3, the worse the result gets (we tried  $k = 1, 2, 3, 4, 5,$  and 6). The average lift index results are in the range of 81-83%.

- In formula (4.3), we use the original support and confidence in the negative class to compute the weight for each negative class rule. This is to achieve the second effect of pushing those highly probable negative cases to lower deciles. We also performed experiments that compute the weights using the support and confidence in the positive class alone. It does not give good results. The average lift index obtained is only 80.6%. This suggests that pushing data cases toward both ends is an effective strategy.

## 5.2 Interpreting the improvement in lift index

We have shown that the proposed method SBA can improve the lift index of C4.5 on the 20 datasets by 4% on average. A question that should be asked is "What does 4% mean?" This issue is not studied in [18]. Unlike predictive accuracy in classification, which has a clear interpretation, a particular lift index value is more difficult to comprehend. In the case of predictive accuracy, if the accuracy is 90%, it means that there are 10% of test cases that are not classified correctly. If the accuracy of classifier A on the test data is 80% and the accuracy of classifier B on the same test data is 84%, then the improvement of classifier B over classifier A on the test data can be easily interpreted, i.e., classifier B can classify correctly 4% more test cases than classifier A. However, for lift index, there is not such a simple mapping. We propose the following scheme to interpret the improvement in lift index.

Since in the type of applications that we are interested in, the user often wants to choose the data cases in the top few deciles (e.g., for product promotion), we propose to use the average percentage of test cases that would be moved from each decile (except the top decile, or decile 1) to the top decile as the indicator to measure the improvement in lift index.

Let  $n_1$  be the number of positive cases in decile 1,  $n_2$  be the number of positive cases in decile 2, and so on. Let  $v$  be the average number of positive cases that would be moved from each subsequent decile to the top decile in order to achieve an improved lift index from an old lift index. Let  $T$  be the total number of positive cases in the test data (i.e.,  $T = n_1 + n_2 + \dots + n_{10}$ ). We use  $Lindex_{imp}$  to denote the improved lift index and  $Lindex_{old}$  to denote the old lift index. We then have the following:

$$\begin{aligned}
 Lindex_{imp} - Lindex_{old} &= \frac{1 \times (n_1 + 9 \times v) + 0.9 \times (n_2 - v) + 0.8 \times (n_3 - v) + \dots + 0.1 \times (n_{10} - v)}{T} \\
 &= \frac{1 \times n_1 + 0.9 \times n_2 + 0.8 \times n_3 + \dots + 0.1 \times n_{10}}{T} \\
 &= \frac{9 \times v - 0.9 \times v - 0.8 \times v - \dots - 0.1 \times v}{T} \\
 &= 4.5 \times \frac{v}{T}
 \end{aligned}$$

$v/T$  (we denote it as  $\alpha$ ) is the average percentage of positive cases that would be moved to the top decile from each subsequent decile due to a certain amount of improvement (denoted by  $\beta$ ) in lift index (i.e.,  $\beta = Lindex_{imp} - Lindex_{old}$ ). Then, the average percentage of positive cases that would be moved to the top decile from other deciles due to  $\beta$  is  $9 \times \alpha$ . We then have

$$\alpha = \frac{\beta}{4.5} \text{ and}$$

$$\text{Average percentage movement to the top decile} = 9 \times \alpha = 2 \times \beta$$

This says that the average percentage of positive cases in the test data that would be moved to the top decile from other deciles due to  $\beta$  improvement in lift index is  $2\beta$  regardless of the values of  $Lindex_{imp}$  and  $Lindex_{old}$ . Thus, with the improvement of 4% in lift index in our experiments, we would have 8% more positive cases in the top decile on average, which is very significant. We also have:

$$Lindex_{imp} - Lindex_{old} = \beta = 4\%$$

$$4.5 \times \alpha = 4\%$$

$$\alpha = 0.89\%$$

The 4% improvement in lift index also means that on average 0.89% of positive cases in the test data will shift from each decile (except the top decile or decile 1) to the top decile. To make all these more concrete and also to link them to an application, we use a direct marketing example to illustrate.

**Example 4:** Assume our test data has 100,000 potential buyers, and out of these there are 1000 actual buyers. If we send promotion packages to the people in the first decile, on average we will catch 8% (=  $2 \times 4\%$  or  $9 \times 0.89\%$ ) more buyers (or 80 extra buyers in absolute terms). 8% represents a significant upward movement of positive cases. If we promote to the people in the first two deciles, we will catch 7.12% ( $8 \times 0.89\%$ ) more buyers (or 71.2 extra buyers) because the movement from decile 2 to decile 1 cannot be counted. If we promote to the people in the first three deciles, we will catch 6.23% ( $7 \times 0.89\%$ ) more buyers (or 62.3 extra buyers), and so on. Table 3 depicts the complete situation. To a marketer, these movements of buyers from lower deciles to higher deciles are significant.

Table 3: Positive data movement table with 4% of lift index improvement

1	2	3	4	5	6	7	8	9	10
8.00%	7.12%	6.23%	5.33%	4.45%	3.56%	2.67%	1.78%	0.89%	0

From the above discussion and the example, we can see that the improvement in terms of movements of positive cases is more dramatic than what 4% suggests.

### 5.3 Effects of t\_minsup and rule limit

To show how total minimum support (or t\_minsup) affects the lift index results of SBA, we performed experiments by varying the t\_minsup value using the default rule limit of 80,000.

Figure 2 shows the average lift index over the 20 tests at various total minimum support levels for SBA (using rules after pruning). It also includes the result of C4.5tree.

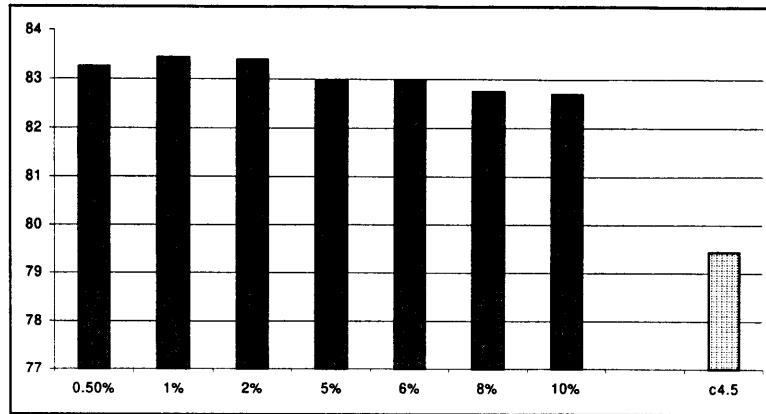


Figure 2. Effects of  $t\_minsup$  on lift index

From Figure 2, we see that the lift indices do not change a great deal as the  $t\_minsup$  value increases. At 1-2%, the results are the best.

The rule limit is another parameter that can affect the lift index results. At  $t\_minsup = 1\%$ , we experimented SBA with various rule limits, 30,000, 50,000, ..., and 150,000. The results are shown in Figure 3 (using rules after pruning). The figure also includes the result from C4.5tree.

We can see that the lift indices do not vary a great deal as the rule limit increases. We finally choose  $t\_minsup = 1\%$  and rule limit of 80,000 as the default setting of our system because this combination produces good and stable results.

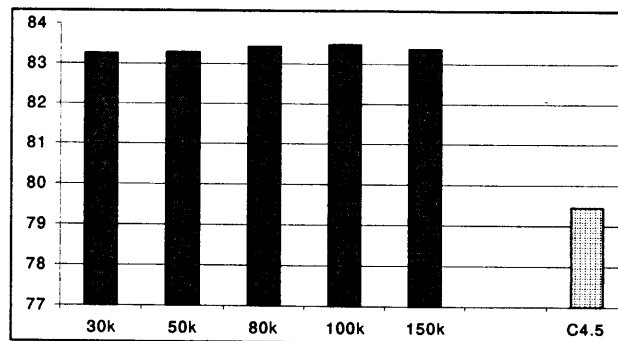


Figure 3. Effects of rule limit on lift index

## 6. Conclusion

This paper proposed a method to use association rules for target selection. This task is traditionally done using classification systems. The new technique first generates all association rules with different minimum supports and minimum confidences for rules of the

target class and the other class. It then uses these rules to score the test (or future) data. Experimental results show that the proposed technique performs significantly better than the state-of-the-art classification system C4.5. In addition, experiments with a simple scoring method (the best rule method) indicate that any reasonable technique using association rules could potentially outperform existing classification systems. This demonstrates the power of more rules as association rule mining aims to find all rules in data. These rules give a complete picture of the underlying relationships of the domain. A classification system, on the other hand, only generates a small subset of the rules that exist in data to form a classifier. This small subset of rules can only give a partial picture of the domain.

By no means, we say that the proposed method is the optimal method for the task. There can be many other methods. This work represents the beginning. We believe that there is a great deal of potential for designing even better techniques for scoring and ranking using association rules.

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## Appendix

Table 4 summarizes the training and testing datasets used in our experiments. Results on rule generation using SBA are also included.

**Column 1:** It gives the name of each dataset.

**Column 2:** It gives the number of attributes in each dataset (training and testing dataset).

**Column 3:** It gives the characteristics of each training data. The first value gives the number of records or cases in the training data. The second value gives the number of positive cases in the training data. The third value gives the percentage of positive cases.

**Column 4:** Like Column 3, this column gives the three numbers in the test data.

**Column 5:** It gives the number of rules generated and the execution time of rule generation using each training dataset. Here, the default setting of SBA is used, i.e.,  $t\_minsup = 1\%$ , and rule limit of 80,000. The first value is the total number of rules generated without pruning being performed. The second value is the number of rules left after pruning. We see that the number of rules left after pruning is much smaller. The third value is the execution time (in sec.) for rule generation (including pruning, and with data on disk) for each dataset (running on Pentium II 350 PC with 128MB of memory). We see that the rule generation times are reasonable. Rule pruning does not take much time, on average over the 20 datasets pruning only accounts for 1.6% of the whole rule generation time.

Table 4. Description of the training and testing datasets

Dataset	No. of Attrs	Training data			Test data			Rule generation (1%, 80k)		
		No. of cases	No. of +ve cases	% of +ve cases	No. of cases	No. of +ve cases	% of +ve cases	No. of rules w/o prn	prn	Exe. time (sec.)
		1 Adult	14	32561	7841	24.08%	16281	3846	23.62%	80000
2 allbp	29	2800	124	4.43%	972	25	2.57%	80000	4341	64.82
3 anneal_5	37	598	48	8.03%	300	19	6.33%	2740	146	0.66
4 anneal_U	37	598	26	4.35%	300	14	4.67%	2294	125	0.49
5 auto	25	136	12	8.82%	69	10	14.49%	80000	939	5.99
6 breast	10	466	172	36.91%	233	69	29.61%	4992	158	0.77
7 german	20	666	209	31.38%	334	91	27.25%	80000	5785	8.68
8 hepatic	19	103	25	24.27%	52	7	13.46%	80000	972	6.04
9 hypo	25	2108	96	4.55%	1055	55	5.21%	80000	2698	46.00
10 labor	16	40	14	35.00%	17	6	35.29%	904	68	0.11
11 led7_0	7	200	14	7.00%	3000	311	10.37%	321	106	0.06
12 led7_7	7	200	12	6.00%	3000	292	9.73%	546	72	0.06
13 pima	8	512	185	36.13%	256	83	32.42%	114	32	0.05
14 sick	28	2800	171	6.11%	972	60	6.17%	80000	3955	63.00
15 vehicle	18	564	131	23.23%	282	81	28.72%	80000	384	18.02
16 xcar 95	9	40245	2616	6.50%	39141	2378	6.08%	3097	775	25.48
17 xcar 96	9	40245	2616	6.50%	45036	2634	5.85%	3097	775	25.48
18 xcar 97	9	40245	2616	6.50%	33729	1289	3.82%	3097	775	25.48
19 xMoe po	48	638	121	18.97%	146	34	23.29%	80000	8166	10.82
20 xMoe poa	49	638	157	24.61%	146	39	26.71%	80000	8061	9.56
<i>Average</i>	21	8318	860	16.17%	7266	567	15.78%	41060	2239	22.73