

IBM Research Report

Designing Flexible Supply Chain Contracts with Options

Feng Cheng, Markus Ettl

IBM Research Division
Thomas J. Watson Research Center
P.O. Box 218
Yorktown Heights, NY 10598

Grace Lin

IBM Business Consulting Services
Chappaqua, NY 10514

Maike Schwarz

Euler Hermes Risk Management GmbH & Co. KG
22763 Hamburg
Germany

David D. Yao

IEOR Department
Columbia University
New York, NY 10027



Research Division

Almaden - Austin - Beijing - Haifa - India - T. J. Watson - Tokyo - Zurich

Designing Flexible Supply Chain Contracts with Options

Feng Cheng

IBM T.J. Watson Research Center, Yorktown Heights, NY 10598
fcheng@us.ibm.com

Markus Ettl

IBM T.J. Watson Research Center, Yorktown Heights, NY 10598
msettl@us.ibm.com

Grace Lin

IBM Business Consulting Services, Chappaqua, NY 10514
gracelin@us.ibm.com

Maike Schwarz

Euler Hermes Risk Management GmbH & Co. KG, 22763 Hamburg, Germany
Maike.Schwarz@eulerhermes.com

David D. Yao

IEOR Department, Columbia University, New York, NY 10027
yao@columbia.edu

1 Introduction

Consider a supply chain consisting of a supplier and a buyer with the supplier selling raw materials or components to the buyer, a manufacturing firm, which in turn sells finished products to end customers with random demands. In a decentralized setting, each party will attempt to maximize its own profit objective and often based on its private information. It has been widely recognized that the supplier and the buyer can benefit from coordination and thereby improve the overall performance of the supply chain as a whole, as well as, though not necessarily always, the performance of each party individually. Coordination between the two parties can be achieved by various means, for example, information

sharing. Marketing and negotiation strategies can also be designed to provide incentives that induce coordination.

Flexible supply contracts, the subject of our study here, constitute yet another effective means to facilitate coordination, thanks to the capacity of these contracts in accommodating different and often conflicting objectives through associating them with the right incentives. For example, quantity flexibility can be specified in a supply contract that allows the buyer to adjust its order quantities after the initial order is placed. Such flexibility enables the buyer to reduce its risk in overstock or understock, and naturally comes at extra cost to the buyer, which also gives the supplier incentive to offer it while undertaking more risk. Other forms of flexibility in supply contracts include capacity reservation and buy-back or return policies. Examples of flexible supply contracts have been reported as industrial practices at companies such as IBM Printer division (Bassok *et al.*, 1997), Sun Microsystems (Farlow *et al.*, 1995), Hewlett Packard (Tsay and Lovejoy, 1999), and Solectron, among many others.

With the success of using derivative instruments for risk management in the financial service industry, there has been much recent interest in exploring and extending the usage of options as a way to manage risks in other industries, including those closely associated with supply chain management. Indeed, as our results below will show, several existing forms of flexible supply contracts can be unified, and modeled with payoff functions that resemble call and put option contracts in the financial market.

In terms of pricing these options, however, there is a crucial distinction. Financial options are priced based on notions such as no-arbitrage and complete market, which support a certain martingale measure in computing the expected payoff function as the option price (refer to Hull 2002). These notions and ideas do not apply to the pricing of flexible supply contracts, which is often the result of a private negotiation process between two firms. The two parties bargain over prices and quantities of the orders, as well as costs and incentives associated with any flexibility in question. Indeed, the context is so different that it is not clear *a priori* whether in flexible supply contracts certain standard relations for

financial options such as put-call parity will continue to hold or in what form.

The main contribution of this chapter is to provide a formal approach to pricing flexible supply contracts. Specifically, we model the negotiation process between the supplier (seller) and the manufacturer (buyer) as a Stackelberg game, with the supplier being the leader. The equilibrium of the game takes the form of (a) the optimal order decision of the buyer, in terms of both the committed order quantity and the number of option contracts; and (b) the optimal pricing decision of the supplier, in terms of both the option price and the exercise price. In other words, the pricing of the option is, naturally, tied together with the buyer's ordering decisions, in the form of a game-theoretic equilibrium. This notion of equilibrium is reminiscent of the market equilibrium model of pricing financial options based on martingale measures, but it is also clearly quite different in that the equilibrium is associated with a two-player Stackelberg game. This difference notwithstanding, our model does lead to a parity relationship between the put and call options of flexible supply contracts.

Our model also generates considerable qualitative insights. First, it demonstrates that the options redistribute the risk among the two parties in shifting part of the buyer's risk due to demand uncertainty to the supplier; and the supplier, in turn, is compensated by the additional revenue obtained from the options. Second, it shows that a better alternative to the two parties' individual optimization is for them to negotiate a mechanism to share the profit improvement over the no-flexibility contract; and, furthermore, any sharing of this profit improvement can be represented by an option contract through a suitable choice of the contract parameters. Under mild conditions, this profit sharing mechanism will achieve channel coordination.

The rest of the chapter is organized as follows. In the next section, we briefly review the related literature. In §3, we start with a base model, a newsvendor formulation, which does not allow any flexibility. As preliminaries for later discussions, we also present the integrated supply chain model, followed by introducing the option model. In the next section, we focus on the call option model,

deriving the optimal decisions of the manufacturer (buyer) and the supplier (seller). These are followed by the profit sharing model detailed in §5. In §6, we examine the put option model, and derive the optimal solutions through a parity relation between the put and the call option models. Several possible extensions and follow-up issues are highlighted in the concluding section §7.

2 Literature Review

The majority of the literature relating to supply flexibility deals with the buyer's inventory decision making problem and/or the supplier's production problem under a given supply contract. The buyer's problem is usually formulated as a two-stage newsvendor problem with the initial order quantity being the decision variable in the first stage and an additional decision to update the initial order quantity within the range allowed by the quantity flexibility agreement in the second stage. The supplier's problem is to determine the production quantity in each of the two stages usually with different costs. Typically, the performance of a centralized supply chain is used as a benchmark for a decentralized supply chain where the supplier and the buyer make decisions individually based on their own interests. There are also different types of flexible contracts. For example, quantity flexibility, buy-back or returns, minimum commitment, and options are the types of flexible supply contracts that have appeared frequently in the recent literature.

Cachon (2004) provides the most recent review of the supply chain literature on the management of incentive conflicts with contracts. Numerous supply chain models are discussed with a focus on contracts that allow for various kinds of transfer payments. Conditions are identified under which such transfer payments yield a properly coordinated supply chain.

Eppen and Iyer (1997) analyze "backup agreements" in which the buyer is allowed a certain backup quantity in excess of its initial forecast at no premium, but pays a penalty for any of these units not purchased. They show that for certain parameter combinations, the use of backup agreements can lead

to profit improvement for both parties.

Barnes-Schuster, Bassok and Anupindi (2002) provide an analysis to a two-period problem with options offered to provide flexibility to deal with demand uncertainty. Their paper focuses on deriving the sufficient conditions on the cost parameters that are required for channel coordination. It shows that in general channel coordination can be achieved only if the exercise price is piecewise linear. Araman, Kleinknecht and Akella (2001) consider the optimal procurement strategy using a mix of the long-term contracts and the spot market supply. They provide a necessary and sufficient condition for the contracts to achieve channel coordination. A new type of contract with a linear risk sharing agreement is introduced and shown to be able to achieve system efficiency and enable a range of profit split between the retailer and its long-term supplier. Ertogral and Wu (2001) analyze a bargaining game for supply chain contracting, where the buyer negotiates the order quantity and wholesale price with a supplier. They show that the channel coordinated solution is also optimal for both parties in *subgame perfect equilibrium*.

As illustrated by Barnes-Schuster *et al.*, individual rationality may be violated when channel coordination is achieved. Particularly, they conclude that the supplier makes zero profits if linear prices are used to achieve channel coordination in an option model. In such a case, the supplier is most likely unwilling to participate to achieve coordination. On the other hand, one can still maximize the joint profits of the two parties in a decentralized setting without necessarily achieving channel coordination, particularly when individual rationality is to be observed.

Existing studies in the literature focus mostly on deriving the conditions on prices for channel coordination. The issue of pricing the supply flexibility in a general setting and its role in supply contract negotiation has yet to be addressed in detail in the literature. A related model that addresses the option pricing issue in a slightly different setting is provided by Wu, Kleindorfer and Zhang (2002), where they consider a long-term supply contract between a seller and a buyer with a capacity limit specified in

the contract. There is a reservation cost per unit of capacity that the buyer needs to pay in advance, as well as an execution cost per unit of output when the capacity is actually used. The paper by Wu *et al.* derives the seller's optimal bidding and buyer's optimal contracting strategies. An important difference between their model and ours is that there is no committed purchase quantity in the model of Wu *et al.*, while in our model the buyer is allowed to order a fixed quantity (charged at a base price) which both the supplier and buyer are committed to. The buyer can buy options to have the right to get an additional quantity of supply which can be exercised later if necessary.

Martinez-de-Albeniz and Simchi-Levi (2003) study a purchasing process between a buyer and many suppliers for option contracts in a single period supply environment. It appears that while this paper and ours do have some overlapping in topics studied, in terms of models and results, neither is a subset or superset of the other. On the one hand, their model includes multiple suppliers whereas ours focuses on a single supplier. On the other hand, their focus is on the equilibrium analysis in a Stackelberg game setting, while ours goes beyond the Stackelberg game by introducing a profit-sharing mechanism that allows the two parties to negotiate out the terms of the contract that are mutually beneficial. In addition, our analysis points out the limitation of the equilibrium solution in that it may not lead to channel coordination in general, and even when channel coordination is achieved the solution may still be unacceptable to the individual parties. Cachon and Lariviere (2005) analyze revenue-sharing contracts which are shown to be equivalent to buybacks in the newsvendor case and price discounts in the price-setting newsvendor case.

In our setting for the supply contract with options, we assume the base price is given and not part of the option/flexibility negotiation. (For instance, the base price follows from an earlier negotiation on a no-flexibility contract, or it was set in a broader framework involving other parties.) The supplier decides the price of options as well as the exercise price based on the manufacturer's initial order quantities for base purchases and options, while the manufacturer revises these quantities based on the prices that

the supplier offers. Then the supplier is allowed to adjust the prices given the manufacturer's revised order quantities. The two parties exchange their offers back and forth until they reach an agreement. Furthermore, our model captures the impact of the competition from the spot market, which can be an alternative source for supply flexibility.

3 Preliminaries

This section provides a review of the standard newsvendor model in two different settings: one with no supply flexibility, and the other with the channel coordination achieved in an integrated supply chain.

We will first introduce the following notation.

D	customer demand, supplied by the manufacturer
μ	expectation of D
σ	standard deviation of D
$F(\cdot)$	the distribution function of D
$\bar{F}(\cdot)$	$= 1 - F(\cdot)$
Z	the standard normal variate
$\Phi(\cdot)$	distribution function of the standard normal
$\phi(\cdot)$	density function of the standard normal
r	manufacturer's unit selling price
m	supplier's unit cost
w_0	unit base price charged by the supplier to the manufacturer
p_M	manufacturer's unit penalty for shortage
v_M	manufacturer's unit salvage value
v_S	supplier's unit salvage value

Consider a single-period, single-product model involving a manufacturer (buyer) and a supplier. At the beginning of the period, the manufacturer places an order to the supplier, based on its forecast of the demand. The supplier produces the order and delivers it to the manufacturer, before the end of the period, at which point demand is realized and supplied.

Let $D \geq 0$ denote the demand, a random variable with the distribution function, $F(\cdot)$, known at the beginning of the period. Each unit of the order costs m to the supplier, which sells it at a (wholesale) price of w_0 to the manufacturer, which turns it into a product that supplies demand at a (retail) price of r . At the end of the period, when supply and demand are balanced, any shortage incurs a penalty cost;

and any surplus, a salvage value (or, inventory cost). These are denoted p_M (penalty) and v_M (salvage) for the manufacturer, and v_S for the supplier.

Throughout, we assume the following relations hold among the given data:

$$v_S \leq m \leq w_0, \quad v_M \leq w_0, \quad w_0 \leq r + p_M. \quad (1)$$

These inequalities simply rule out the trivial case in which the supplier or the manufacturer (or both) will have no incentive to supply any demand. Note, in particular, that p_M could be negative. For instance, if the manufacturer can buy additional units, after demand is realized, from the spot market, at a unit price of w_s . Then, $p_M = w_s - r$ can be negative if $w_s < r$. In this case, the third inequality in (1) simply stipulates that $w_0 \leq w_s$.

To allow for sufficient model generality, we do not make any assumptions about the location of leftover inventory in terms of salvage values; specifically, we allow $v_S < v_M$, $v_S = v_M$, and $v_S > v_M$. (In the supply chain contracting literature, it is usually assumed that $v_M = v_S$; see Cachon (2004). Also refer to Lariviere (1999), where it is argued that any leftover inventory should always be salvaged at the same price as it can be salvaged in an integrated supply chain.)

3.1 The Newsvendor Model: No Flexibility

To start with, consider the base model, where there is no supply flexibility: the manufacturer can only order at the beginning of the period, and every unit is supplied to the manufacturer at the base price of w_0 . This is the so-called newsvendor model. The manufacturer chooses its order quantity Q such that its expected profit is maximized:

$$\max_Q G_M^{NV}(Q) := rE[D \wedge Q] + v_M E[Q - D]^+ - p_M E[D - Q]^+ - w_0 Q. \quad (2)$$

Using the first-order condition of the objective function (2), we have

$$(r + p_M - w_0) - (r + p_M - v_M)F(Q) = 0.$$

Since the objective functions in (2) is concave in Q (in particular, $[x]^+$ is a convex function), the solution to the above equation yields the optimal Q value:

$$Q_0 := F^{-1} \left(\frac{r + p_M - w_0}{r + p_M - v_M} \right). \quad (3)$$

Note that if $r + p_M = v_M$, which implies $w_0 = v_M$ in view of (1), the fraction on the right hand side above is defined as unity, resulting in an infinite Q_0 (or equal to the largest point in the support of the demand distribution), which is consistent with intuition.

The profit of the supplier in this case is simply

$$G_S^{NV}(Q) = (w_0 - m)Q, \quad (4)$$

as the supplier will produce and deliver the exact quantity ordered by the manufacturer, and undertake no risk at all.

When demand follows a normal distribution, we write $D = \mu + \sigma Z$, where Z is the standard normal variate, and Φ and ϕ below denote the distribution and density functions associated with Z . We have $F(x) = \Phi \left(\frac{x - \mu}{\sigma} \right)$. Denote $\theta := \frac{r + p_M - w_0}{r + p_M - v_M}$. Then, we write

$$Q_0 = \mu + \sigma \Phi^{-1}(\theta) := \mu + k\sigma, \quad (5)$$

where k is often referred to as the “safety factor.”

3.2 Integrated Supply Chain

Suppose both the supplier and the manufacturer constitute two consecutive stages of an integrated supply chain, which takes as input the raw materials (from exogenous sources), at cost m , and supplies the finished product to external demand at a return of r . The penalty for not satisfying demand is p_M .

The unit salvage values are v_S and v_M , for the supplier and the manufacturer, respectively. Note that here we do not assume that $v_S \leq v_M$. Indeed, in certain applications, it can very well be that $v_M = 0$,

i.e., manufactured goods, if unsold, will have no salvage value; whereas it will be relatively easy for the supplier to resell any surplus raw materials to other buyers.

Since v_S and v_M , are different, in the integrated supply chain, it is necessary to keep part of the order (or raw materials) at the first stage (the supplier) so as to get a better salvage value, if $v_S > v_M$. Let $Q + q$ be the total order quantity, of which q units are kept at the first stage (and the remaining Q units go to the second stage, the manufacturer). Those q units will only be used to supply demand when $D > Q$; otherwise, those units will be salvaged at v_S per unit.

The objective function for this integrated supply chain is:

$$G_I(Q, q) := r\mathbf{E}[(Q + q) \wedge D] - p_M\mathbf{E}(D - Q - q)^+ - m(Q + q) \\ + v_M\mathbf{E}(Q - D)^+ + v_S\mathbf{E}[(Q + q - D)^+ - (Q - D)^+].$$

The above can be simplified to:

$$G_I(Q, q) = (r + p_M - m)(Q + q) - (r + p_M) \int_0^{Q+q} F(x)dx \\ + v_M \int_0^Q F(x)dx + v_S \int_Q^{Q+q} F(x)dx - p_M\mu. \quad (6)$$

Clearly, when $v_S \leq v_M$, to maximize the above objective, we must have $q = 0$. For if $q > 0$, we can always reduce it to zero while increase Q to $Q + q$, and thereby increase the objective value. Similarly, when $v_S > v_M$, we must have $Q = 0$ in the optimal solution.

Hence, combining the two cases, we have the following objective, for the integrated supply chain:

$$\max_Q G_I(Q) := (r + p_M - m)Q - (r + p_M - \max(v_M, v_S))\mathbf{E}[Q - D]^+ - p_M\mu, \quad (7)$$

from which the optimal solution, denoted Q_I , is immediate:

$$Q_I = F^{-1} \left(\frac{r + p_M - m}{r + p_M - \max(v_M, v_S)} \right). \quad (8)$$

Note that in the integrated supply chain, the first two equations in (1) reduce to one:

$$m \geq \max(v_M, v_S). \quad (9)$$

That is, as there is no w_0 in the integrated supply chain, we assume $w_0 = m$. Also note that, in general, we have $Q_I \geq Q_0$.

Observe that the objective function in (7) relates to the objective functions in (2) and (4) as follows:

$$G_I(Q) \geq G_M^{NV}(Q) + G_S^{NV}(Q).$$

Since Q_I maximizes the left hand side, we have

$$G_I(Q_I) \geq G_M^{NV}(Q_0) + G_S^{NV}(Q_0). \quad (10)$$

That is, the profit of the integrated system dominates the sum of the manufacturer's profit and the supplier's profit. Channel coordination is achieved when (10) holds as an equality; i.e., when the supplier and the manufacturer make decisions individually (i.e., in a decentralized manner), but the sum of their individually maximized profits are equal to that of the integrated supply chain.

4 The Option Model

We shall focus here and the next section on the call option model, as the put option can be related to the call option through a *parity* relationship established in §6.

The call option works as follows. At the beginning of the period, the manufacturer places an order of quantity Q , paying a price of w_0 for each unit. In addition, the manufacturer can also purchase from the supplier q (call) option contracts, at a cost of c per contract. Each option contract gives the manufacturer the right (but not the obligation) to receive an additional unit, at a cost w (exercise price of the option), from the supplier at the end of the period after demand is realized. Under this arrangement, the supplier is committed to producing the quantity $Q + q$. The supplier can salvage any unexercised options at the end of the period at a unit value of v_S . Clearly, this call option includes as a special case the existing practice of adding quantity flexibility to supply contracts, which will allow the buyer to order additional units, at a premium (corresponding to the option exercise price), up to a certain limit (corresponding

to the number of option contracts), after the initial order is placed. (In the case of the put option, the manufacturer will have the right to sell, i.e., return, to the supplier any surplus units, up to q , at the exercise price, after demand is realized. The put option generalizes the existing practice of buy-back contracts. Refer to §6.)

We shall assume that the following relations,

$$c + w \geq w_0, \quad c + v_M \leq w_0, \quad r + p_M \geq c + w, \quad (11)$$

always hold. If the first inequality is violated, it would cost less to buy a unit via option than to place a regular order, which would make the regular order useless. If the second inequality is violated, i.e., if $w_0 - v_M < c$, then the option plan is never worthwhile, since buying a unit up front and (in the worst case) salvaging it later costs less costly than buying an option contract. As to the third inequality, consider the case of $p_M = w_s - r$ (recall w_s is the unit price from the spot market). Then, $r + p_M \geq c + w$ reduces to $w_s \geq c + w$; otherwise, the spot market will make the option plan superfluous.

The determination of c, w, Q and q is the result of the supply contract negotiation or bargaining process between the supplier and the manufacturer. This bargaining process can be modeled as a Stackelberg game, in which the supplier is the Stackelberg leader, meaning that the supplier will optimize its own profit when it decides on c and w while the manufacturer is the follower and has to accept the prices offered and thereby optimize its decision on Q and q . We further assume that both parties are rational, self-interested, and risk neutral (expected value maximizers).

In the next two sections, we study the optimal decisions of the manufacturer and the supplier, respectively.

4.1 Manufacturer's Order Decisions

The manufacturer's decision variables are (Q, q) , so as to maximize the total expected profit:

$$G_M(Q, q) := rE[D \wedge (Q + q)] + v_M E[Q - D]^+ - wE[(D - Q)^+ \wedge q]$$

$$\begin{aligned}
& -p_M \mathbf{E}[D - Q - q]^+ - w_0 Q - cq \\
= & -p_M \mu + (r + p_M - w_0)Q + (r + p_M - w - c)q \\
& -(r + p_M - w) \mathbf{E}[Q + q - D]^+ - (w - v_M) \mathbf{E}[Q - D]^+. \tag{12}
\end{aligned}$$

Note in this case, the total supply is up to $Q + q$ (hence the terms weighted by r and p_M), and the q option contracts cost cq up front, plus w for each one exercised after demand is realized (hence the term weighted by w).

We can write the above objective as:

$$\begin{aligned}
G_M(Q, q) = & -p_M \mu + (r + p_M - w_0)Q + (r + p_M - w - c)q \\
& -(r + p_M - w) \int_0^{Q+q} F(x)dx - (w - v_M) \int_0^Q F(x)dx. \tag{13}
\end{aligned}$$

Note that if we let $q = 0$, then the above reduces to the base model in (2).

Solving the equations obtained from the first-order conditions of (13), we obtain:

$$Q = F^{-1}\left(\frac{c + w - w_0}{w - v_M}\right), \tag{14}$$

$$q = F^{-1}\left(\frac{r + p_M - w - c}{r + p_M - w}\right) - Q =: \tilde{Q} - Q. \tag{15}$$

For the above to be well defined, we need to have, in addition to the relations assumed in (1) and (11),

$$\frac{c + w - w_0}{w - v_M} \leq \frac{r + p_M - w - c}{r + p_M - w},$$

which reduces to:

$$(r + p_M - v_M)c + (w_0 - v_M)w \leq (r + p_M)(w_0 - v_M). \tag{16}$$

Proposition 1 (*Properties of the Manufacturer's Objective Function*) *The objective function in (13) is (jointly) concave in (Q, q) . Consequently, the manufacturer's optimal decisions on (Q, q) are as follows:*

(i) if (16) holds as a strict inequality, then the optimal Q and q follow (14) and (15);

(ii) if (16) holds as an equality, then the optimal $Q = Q_0$ in (3) and $q = 0$.

(iii) if (16) is violated, then the optimal $Q = Q_0$ in (3) and $q = 0$.

In cases (ii) and (iii) of Proposition 1 the manufacturer has no incentive to adopt the option model. The expected profit of the manufacturer and the supplier in these cases is the same as in the newsvendor model.

Remark 2 (*Properties of the Manufacturer's Optimal Decision*) There are two special cases of Proposition 1 (ii) that warrant special attention:

- $(c, w) = (0, r + p_M)$, which makes \tilde{Q} undefined in (15). However, substituting this into (13) reduces the latter to the newsvendor objective function. Hence, the optimal solution is $Q = Q_0$ and $q = 0$.
- $(c, w) = (w_0 - v_M, v_M)$, which makes Q undefined in (14). Again, substituting this into (13) makes the objective interchangeable in Q and q . Hence, the optimal solution in this case is either $Q = Q_0$ and $q = 0$ or $Q = 0$ and $q = Q_0$, or any point in between.

Proposition 3 *The manufacturer's optimal decisions, (Q, q) , satisfy the following properties:*

(a) Q is increasing in (c, w) , q is decreasing in (c, w) , and $Q + q$ is also decreasing in (c, w) .

(b) $Q \leq Q_0 \leq Q + q$, where Q_0 is the newsvendor solution in (3).

Furthermore, the expected profit of the manufacturer is decreasing in (c, w) .

Compared with the base case (no flexibility), the manufacturer's expected net profit is no less in the flexibility model. It is strictly higher if the inequality in (16) holds as a strict inequality.

4.2 Supplier's Pricing Decisions

The supplier's objective function is given by

$$\max G_S(c, w) := w_0 Q + cq - m(Q + q) + wE[(D - Q)^+ \wedge q] + v_S E[q - (D - Q)^+]^+ \quad (17)$$

$$= (w_0 - m)Q + (c + v_S - m)q + (w - v_S) \int_Q^{Q+q} \bar{F}(x) dx. \quad (18)$$

Note that if and when $Q = Q_0$ and $q = 0$, i.e., the manufacturer takes the newsvendor solution, then the supplier's profit also becomes what's in the newsvendor model:

$$G_S = (w_0 - m)Q_0 = G_S^{NV}(Q_0).$$

In addition, the decision variables, (c, w) , should satisfy the following constraints, in view of (11) and (16):

$$c \leq w_0 - v_M, \quad (19)$$

$$c + w \geq w_0, \quad (20)$$

$$(r + p_M - v_M)c + (w_0 - v_M)w \leq (r + p_M)(w_0 - v_M). \quad (21)$$

Note that the last inequality in (11) is superseded by the stronger one in (21), since

$$c + w \leq \frac{c(r + p_M - v_M)}{w_0 - v_M} + w \leq r + p_M,$$

where the first inequality follows from $r + p_M \geq w_0$ (refer to (11)), and the second inequality is (21).

The supplier treats (Q, q) as functions of (c, w) . Specifically, (Q, q) will follow the optimal solutions from the manufacturer's model in (14) and (15). Note that if the supplier knows that the manufacturer uses a Gaussian model to forecast demand, then knowing the manufacturer's order decisions (Q, q) is equivalent to knowing the demand distribution – the two parameters of the Gaussian distribution, its mean and variance, are uniquely determined by Q and q via (14) and (15).

Rewrite the objective function in (18) as follows:

$$\begin{aligned} G_S(c, w) &= (w_0 - m)Q + (c + w - m)q - (w - v_S) \int_Q^{Q+q} F(x)dx \\ &= (w_0 - w - c)Q + (c + w - m)\tilde{Q} - (w - v_S) \int_Q^{\tilde{Q}} F(x)dx. \end{aligned} \quad (22)$$

Taking partial derivatives upon the objective function w.r.t. c and w , we have:

$$\frac{\partial G_S}{\partial c} = q + [w_0 - w - c + (w - v_S)F(Q)]Q'_c + [c + w - m - (w - v_S)F(\tilde{Q})]\tilde{Q}'_c, \quad (23)$$

$$\begin{aligned} \frac{\partial G_S}{\partial w} &= q + [w_0 - w - c + (w - v_S)F(Q)]Q'_w + [c + w - m - (w - v_S)F(\tilde{Q})]\tilde{Q}'_w \\ &\quad - \int_Q^{\tilde{Q}} F(x)dx; \end{aligned} \quad (24)$$

where Q'_c , \tilde{Q}'_c , Q'_w and \tilde{Q}'_w denote the partial derivatives of Q and \tilde{Q} w.r.t. c and w . Let $f(x) := \frac{d}{dx}F(x)$ denote the probability density function (whenever it exists). From (14) and (15), we have

$$\begin{aligned} Q'_c &= [(w - v_M)f(Q)]^{-1}, \\ \tilde{Q}'_c &= [-(r + p_M - w)f(\tilde{Q})]^{-1}; \\ Q'_w &= Q'_c \bar{F}(Q), \\ \tilde{Q}'_w &= \tilde{Q}'_c \bar{F}(\tilde{Q}). \end{aligned}$$

Substituting the last two equations into (24), we have

$$\begin{aligned} \frac{\partial G_S}{\partial w} &= q + [w_0 - w - c + (w - v_S)F(Q)]\bar{F}(Q)Q'_c \\ &\quad + [c + w - m - (w - v_S)F(\tilde{Q})]\bar{F}(\tilde{Q})\tilde{Q}'_c - \int_Q^{\tilde{Q}} F(x)dx. \end{aligned}$$

Since $\frac{\partial G_S}{\partial c} = 0$ implies

$$[c + w - m - (w - v_S)F(\tilde{Q})]\tilde{Q}'_c = -q - [w_0 - w - c + (w - v_S)F(Q)]Q'_c, \quad (25)$$

we have

$$\frac{\partial G_S}{\partial w} = [w_0 - w - c + (w - v_S)F(Q)][\bar{F}(Q) - \bar{F}(\tilde{Q})]Q'_c + qF(\tilde{Q}) - \int_Q^{\tilde{Q}} F(x)dx.$$

Furthermore, from (14), we have

$$w_0 - w - c + (w - v_S)F(Q) = (v_M - v_S)F(Q).$$

Hence, $\frac{\partial G_S}{\partial w} = 0$ takes the following form:

$$(v_M - v_S)F(Q)[F(\tilde{Q}) - F(Q)]Q'_c + [qF(\tilde{Q}) - \int_Q^{\tilde{Q}} F(x)dx] = 0. \quad (26)$$

Note that when $v_M \geq v_S$, the first term on the left hand side above is non-negative ($Q'_c \geq 0$ follows from Proposition 3), and so is the other term. Hence, when $v_M \geq v_S$, we have $\frac{\partial G_S}{\partial w} \geq 0$. Consequently, the supplier will prefer a w as large as possible, only to be constrained by the inequality in (21). However, if this inequality becomes an equality, then we know the manufacturer will forego the options, and consequently leaving the supplier with no additional profit beyond the newsvendor model. Hence, the supplier will set the c value close to zero, and the w value just slightly below the spot price $r + p_M$. This way, the left hand side of (21) is slightly below its right hand side.

Proposition 4 *Given the demand distribution, the supplier's optimal decision (c, w) follows the two equations in (25) and (26) when $v_M < v_S$. When $v_M \geq v_S$, the supplier will charge a c value that is close to zero, and a w value that is just slightly below the spot price $r + p_M$, so that the inequality in (21) holds, with the left hand side only slightly less than the right hand side.*

The second case in the above Proposition appears to explain why in existing supply contracts with quantity flexibility, there is no up-front charge, i.e., $c = 0$. On the other hand, it also points to what is perhaps a disadvantageous position for the buyer in such contracts, to the extent that the supplier will end up with reaping virtually all the profit improvement (over the non-flexible contract). More along this line will be illustrated through examples in the next section.

5 Channel Coordination: the Profit Sharing Model

From the results in §4.2, in particular Propositions 4, we know that if $v_M \geq v_S$, the manufacturer does not gain any improvement in expected profit from the newsvendor model. These hence constitute the Nash equilibrium when either party individually optimizes its own objective.

In contrast, below we show how the supplier and the manufacturer can optimize in a *coordinated* manner, as opposed to individually, so that they both will do better, in all parametric cases, than their newsvendor solutions.

First, note that combining the objective functions of both the manufacturer and the supplier in (13) and (18), we have:

$$\begin{aligned}
 G_{MS} &:= G_M(Q, q) + G_S(c, w) \\
 &= (r + p_M - m)(Q + q) - (r + p_M) \int_0^{Q+q} F(x) dx \\
 &\quad + v_M \int_0^Q F(x) dx + v_S \int_Q^{Q+q} F(x) dx - p_M \mu,
 \end{aligned} \tag{27}$$

where Q and q follow (14) and (15), and c and w are only implicitly involved via Q and q . On the other hand, also notice that G_{MS} in the above expression has exactly the same form as G_I in (6), the objective function of the integrated supply chain.

Therefore, instead of pursuing their individual optimal solutions, the two parties can try to achieve channel coordination, in the sense of $G_{MS} = G_I$, or to minimize the gap $G_I - G_{MS}$. Throughout this section we denote $\hat{v} := \max(v_S, v_M) \leq m$

Proposition 5 *Suppose the supplier's decision on (c, w) lies on the line segment,*

$$(r + p_M - \hat{v})c + (m - \hat{v})w = (r + p_M)(m - \hat{v}), \tag{28}$$

between the points $(c_1, w_1) = (0, r_M + p_M)$ and (c_2, w_2) , with

$$c_2 = (m - \hat{v}) \frac{r + p_M - w_0}{r + p_M - m} = (m - \hat{v})F(Q_0), \quad w_2 = w_0 - c_2.$$

(Recall, Q_0 , following (3), is the manufacturer's newsvendor solution.) Also, suppose the manufacturer, given the supplier's decision, follows its optimal solution in (14) and (15). Then,

(i) Every point on the line segment in (28) satisfies the constraints in (19) ~ (21).

(ii) For every point on the line segment in (28) $(Q + q)(c, w) = Q_I$. The manufacturer's firm order quantity Q is decreasing in c .

(iii) When $\hat{v} = v_S = v_M$, channel coordination is achieved on the whole line segment, namely, $G_{MS} = G_I$.

(iv) When $\hat{v} = v_S$ and $v_S > v_M$, channel coordination is achieved at (c_2, w_2) .

(v) When $\hat{v} = v_M$ and $v_S < v_M$, we have

$$G_I - G_{MS} = (v_M - v_S) \int_{Q_0}^{Q_I} F(x) dx.$$

Note that when $v_S \neq v_M$ it is crucial where leftover inventory is salvaged. It will be impossible to achieve the integrated supply chain's profit if the option contract results in some stock being salvaged at unfavorable terms. In case $v_S > v_M$ channel coordination is achieved if the manufacturer does not place a firm order and buys Q_I option contracts. In case (v), where $v_S < v_M$, any leftover inventory is salvaged at a lower price than in the integrated supply chain whenever realized demand is between Q and $Q + q$. However, the supplier cannot give sufficient incentive for the manufacturer to place a firm order of size Q_I .

Since channel coordination is achieved on the whole line segment (28) if $v_S = v_M$, the coordinating contract is not unique; rather, a continuum of coordinating contracts exists, resulting in different profit improvements for the manufacturer and the supplier.

Proposition 6 *Suppose as in Proposition 5, the supplier's decision (c, w) falls on the line in (28). Then, the expected profit of the manufacturer is decreasing in w and increasing in c ; whereas the supplier's expected profit is increasing in w and decreasing in c .*

Proposition 6 corresponds to Theorem 7 of Lariviere (1999), where the results are established in the context of buy-back contracts. Two interesting observations can be made. First, option contracts on the line segment (28), do not depend on the demand distribution, just like coordinating buy-back contracts in Lariviere (1999). Second, the manufacturer prefers greater flexibility with larger values of q , whereas the supplier's interest is just the opposite. In other words, each party wishes, quite naturally, to avoid as much as possible the risk of keeping excess stock.

In the case of $v_S = v_M$, a continuum of contracts exists that achieves channel coordination. This result, along with Proposition 6, further explains the phenomenon alluded to in Proposition 4, i.e., why the supplier wants to push c as low as possible so as to capture all the additional profit, but cannot quite set c to zero since this would revert to the no-flexibility newsvendor solution.

From the last two propositions, we know that when the supplier's decision falls on the line in (28), the manufacturer's expected profit is guaranteed to be no worse than its newsvendor solution, since the worst for the manufacturer happens at the end point $(c_1, w_1) = (0, r_M + p_M)$, where it opts for the newsvendor solution. The same, however, cannot be guaranteed for the supplier. Its worst case happens at the end point (c_2, w_2) , which corresponds to, letting $Q = 0$ and $q = \tilde{Q} = Q_I$ in (22),

$$\begin{aligned}
G_S(c_2, w_2) &= (c + v_S - m)Q_I + (w - v_S) \int_0^{Q_I} \bar{F}(x)dx \\
&= -(m - v_S)\bar{F}(Q_0)Q_I + (w - v_S) \int_0^{Q_I} \bar{F}(x)dx \\
&\leq -(m - v_S) \int_0^{Q_I} \bar{F}(x)dx + (w - v_S) \int_0^{Q_I} \bar{F}(x)dx \\
&= (w - m) \int_0^{Q_I} \bar{F}(x)dx \\
&\leq (w - m)E(D).
\end{aligned}$$

When $Q_0 \geq E(D) = \mu$, a very likely scenario, then the above is dominated by the supplier's newsvendor profit, $(w_0 - m)Q_0$.

Therefore, to synthesize the above discussion, we propose that the supplier and the manufacturer work out an agreement to share their total expected profit G_{MS} as follows: the supplier receives αG_{MS} and the manufacturer receives $(1 - \alpha)G_{MS}$, with $\alpha \in (0, 1)$ being a parameter agreed upon by both parties, which must be such that both parties do no worse than the newsvendor solution. That is,

$$\alpha G_{MS} \geq G_S^{NV} \quad \text{and} \quad (1 - \alpha)G_{MS} \geq G_M^{NV}. \quad (29)$$

From the above, we have the following boundaries on α

$$\frac{G_{MS} - G_M^{NV}}{G_{MS}} := \alpha_u \geq \alpha \geq \alpha_l := \frac{G_S^{NV}}{G_{MS}}.$$

One reasonable way to determine α is to require $\alpha/(1 - \alpha) = G_S^{NV}/G_M^{NV}$ or,

$$\alpha = \frac{G_S^{NV}}{G_S^{NV} + G_M^{NV}}.$$

That is, each party receives the profit improvement proportionate to its profit in the newsvendor model.

This will guarantee that α satisfies the constraints in (29), since $G_{MS} \geq G_S^{NV} + G_M^{NV}$.

To summarize, under this profit-sharing scheme, given the choice of α , the four decision variables, (c, w) and (Q, q) , are determined by the following four equations:

- the equation in (28) that relates c and w ;
- the two equations in (14) and (15) relating Q and $Q + q = Q_I$ to (c, w) ;
- the equation that $G_S = \alpha G_{MS}$, where G_S follows (18) and G_{MS} follows (27).

Figure 1 confirms that channel coordination can be achieved when $v_S = v_M$. Here the sum of optimal profits of the supplier and the manufacturer equals the profit of the integrated supply chain, and

the two parties only need to decide how to split the total profit. For any α value determined through negotiation, the two parties can always find the corresponding option price c and exercise price w such that the desired profit-sharing scheme will be realized, i.e., the supplier's expected profit equals αG_{MS} and the manufacturer's $(1 - \alpha)G_{MS}$. Note the α value is plotted against the second Y-axis on the right-hand side of the chart.

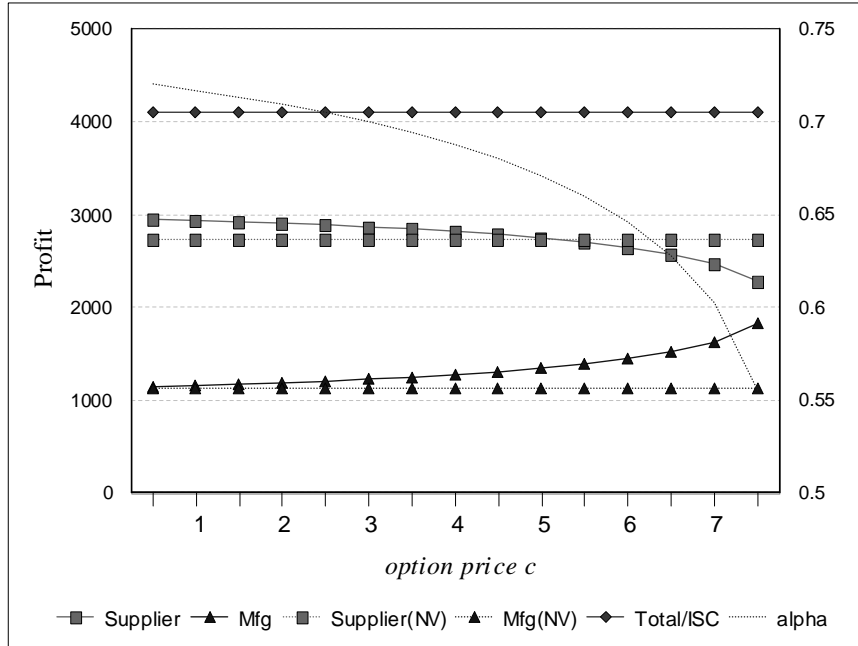


Figure 1: Profit sharing model with $v_S = v_M$

When $v_S > v_M$, channel coordination can still be achieved if the feasibility condition (29) is relaxed. This means one can maximize the expected total supply chain profit G_{MS} such that $G_{MS} = G_I$, at the price of the supplier's expected profit falling below its newsvendor profit G_S^{NV} . Figure 2 illustrates such a case. However, given (29), channel coordination cannot be achieved in this case simply because the supplier has no incentive to do so. But the two parties can still decide an α such that both of them will be better off than using the newsvendor solution.

When $v_S < v_M$, Figure 3 shows that there is a gap between the expected profit of the integrated supply chain G_I and the expected total profits of the two parties G_{MS} . In this case, channel coordination

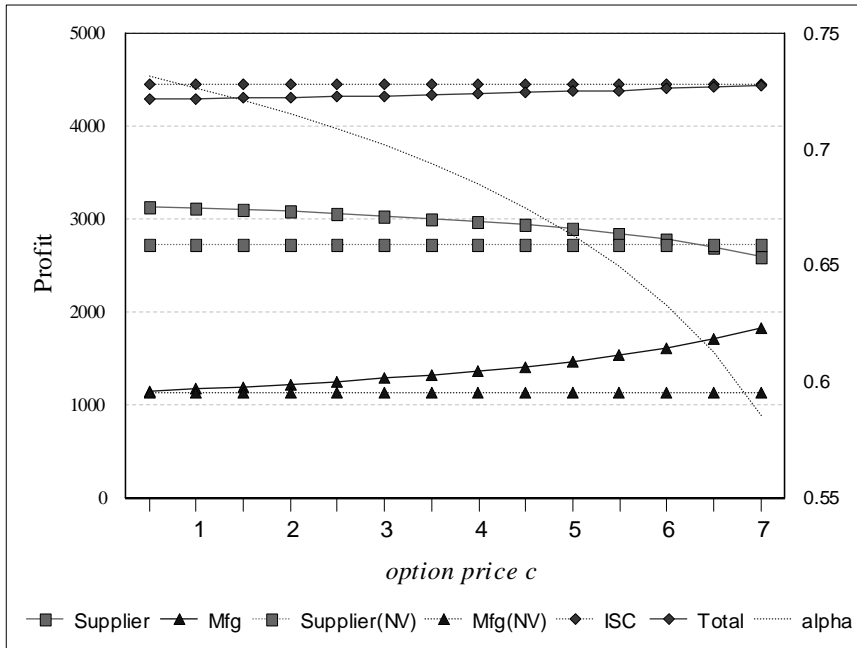


Figure 2: Profit sharing model with $v_S > v_M$

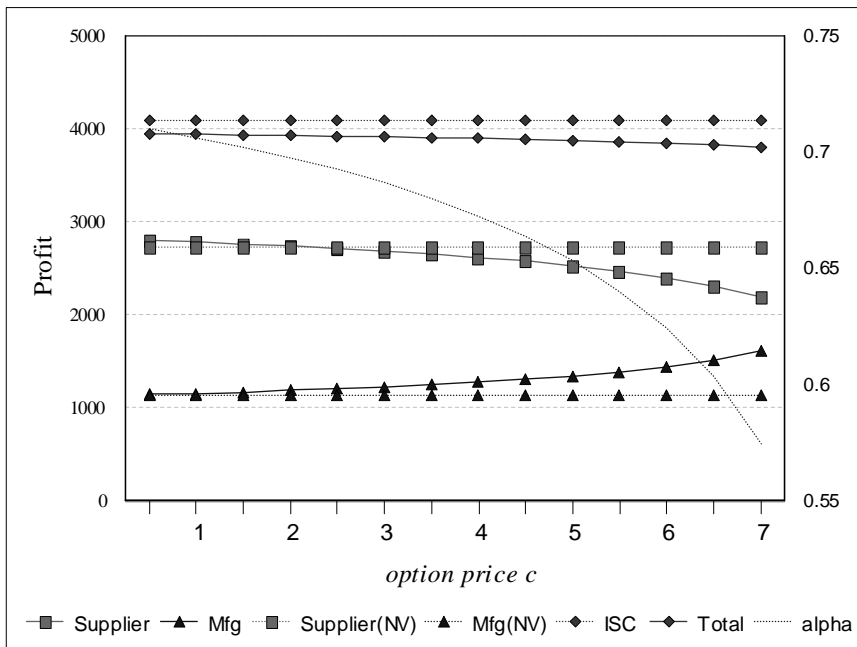


Figure 3: Profit sharing model with $v_S < v_M$

simply cannot be achieved, even with the supplier's profit falling below its newsvendor value.

6 Put Option: the Put-Call Parity

In the put option model, the manufacturer, in addition to the up-front order quantity Q , at a unit price of w_0 , purchases q put option contracts, at a unit price of p . Each such contract gives the manufacturer the right to return (i.e., sell back) to the supplier a surplus unit after demand is realized, at the exercise price of w . The supplier in this case is committed to producing the quantity Q and to taking back up to q units. As before, the supplier can salvage any returned units at a unit value of v_S .

Note that the put option contract is a generalization of the buy-back contract. With the buy-back contract, the supplier will buy back from the manufacturer, after demand is realized, any leftover units. Hence, this is equivalent to associating with every unit of the up-front order quantity Q a put option contract (at no additional charge), with the exercise price being the buy-back price.

To differentiate the put option from the call option, below we shall write the manufacturer's decision variables in the two models as (Q_p, q_p) and (Q_c, q_c) .

The manufacturer's objective is to maximize the following expected profit:

$$\begin{aligned}
G_M(Q_p, q_p) &:= r\mathbb{E}[D \wedge Q_p] + v_M\mathbb{E}[Q_p - q_p - D]^+ + w\mathbb{E}[(Q_p - D)^+ \wedge q_p] \\
&\quad - p_M\mathbb{E}[D - Q_p]^+ - w_0Q_p - pq_p \\
&= -p_M\mu + (r + p_M - w_0)Q_p - pq_p \\
&\quad - (r + p_M - w)\mathbb{E}[Q_p - D]^+ - (w - v_M)\mathbb{E}[Q_p - q_p - D]^+. \tag{30}
\end{aligned}$$

The supplier wants to maximize the following objective function:

$$\begin{aligned}
G_S(p, w) &:= w_0Q_p + pq_p - mQ_p - w\mathbb{E}[(Q_p - D)^+ \wedge q_p] + v_S\mathbb{E}[(Q_p - D)^+ \wedge q_p]^+ \\
&= (w_0 - m)Q_p + pq_p - (w - v_S)[\mathbb{E}(Q_p - D)^+ - \mathbb{E}(Q_p - q_p - D)^+]. \tag{31}
\end{aligned}$$

It turns out that the put option model relates directly to the call option model analyzed in the earlier sections through a parity relation as follows.

Proposition 7 *Suppose the following relations hold:*

$$c - p = w_0 - w, \quad (32)$$

and

$$Q_p = Q_c + q_c, \quad q_p = q_c. \quad (33)$$

Then, the objective functions in (30,31) of the put option model are equal to the objective functions in (12,17) of the call option model:

$$G_M(Q_p, q_p) = G_M(Q_c, q_c), \quad G_S(p, w) = G_S(c, w). \quad (34)$$

Making use of the above proposition, the solutions to the put option model can be summarized as follows:

Proposition 8 *In the put option model, the optimal decisions for the manufacturer are:*

$$Q_p = F^{-1}\left(\frac{r + p_M - w_0 - p}{r + p_M - w}\right), \quad (35)$$

$$q_p = Q_p - F^{-1}\left(\frac{p}{w - v_M}\right). \quad (36)$$

Consequently, the relations in (32) and (33) do hold. And, the optimal decisions for the supplier follow those in the call option model, with the variables (c, w) changed to (p, w) following the parity relation in (32), and with (Q_c, q_c) replaced by (Q_p, q_p) via (33).

Note that the parity relation in (32) is in the same form as the put-call parity of financial options, specifically, European options on stocks paying no dividend, with w_0 being the stock price at time zero

and w being the exercise price; refer to Hull (2002). (Here we have ignored the discounting of the exercise price, which is paid at the end of the period, to time zero.)

Also note that with the parity in (32), the inequalities in (11) that characterize the parameters in the call option model change to the following, which now govern the parametric relations for the put option:

$$p \geq 0, \quad w - p \geq v_M, \quad r + p_M \geq w_0 + p,$$

The inequality in (21) takes the following form in the put option model:

$$(r + p_M - w_0)w - (r + p_M - v_M)p \geq (r + p_M - w_0)v_M.$$

Also, since $c > 0$ we deduce from (32) that

$$w - p \leq w_0.$$

Similarly, based on (32) and (33) and following Proposition 8, we can derive the supplier's decisions for the put option by modifying the solutions in the call option models.

The supplier's optimal decision (p, w) follows the following two equations, provided $v_M < v_S$:

$$[w_0 + p - m - (w - v_S)F(Q_p)]Q'_p = -q_p + [p - (w - v_S)F(Q_p - q_p)](Q'_p - q'_p),$$

and

$$(v_M - v_S)F(Q_p - q_p)[F(Q_p) - F(Q_p - q_p)](Q'_p - q'_p) + [q_p F(Q_p) - \int_{Q_p - q_p}^{Q_p} F(x)dx] = 0;$$

where Q'_p and q'_p denote the partial derivatives of Q_p and q_p with respect to p :

$$Q'_p = -[(r + p_M - w)f(Q_p)]^{-1}, \quad q'_p = Q'_p - [(w - v_M)f(Q_p - q_p)]^{-1}.$$

When $v_S \leq v_M$, the optimal (p, w) is a point inside the feasible region with w just below the spot price.

Furthermore, a profit sharing scheme similar to the one described in §5 for call options can be designed for put options as well.

7 Concluding Remarks

We have developed an option model to quantify and price a flexible supply contract by which the buyer, in addition to a committed order quantity, can purchase option contracts and decide whether or not to exercise them after demand is realized. We have considered both call and put options, which generalize several widely practiced contracting schemes such as capacity reservation and buy-back/return policies. We focused on (a) deriving the optimal order decision of the buyer, in terms of both the committed order quantity and the number of option contracts; and (b) the optimal pricing decision of the seller in terms of both the option price and the exercise price. We have shown that the option contracts shift part of the buyer's risk due to demand uncertainty to the supplier. The supplier, in turn, is compensated by the additional revenue obtained from the options. We have also shown that a better alternative to the two parties' individual optimization is for them to negotiate a mechanism to share the profit improvement over the no-flexibility contract, and that this profit sharing may achieve channel coordination.

Combining the call and put options, we can readily extend our models to construct a flexible contract that will allow the manufacturer (buyer) to purchase both call and put options, with quantities q_c and q_p , respectively, in addition to the up-front quantity Q . This way, the manufacturer can acquire up to q_c more units should the realized demand be higher than Q , or return to the seller up to q_p units if the demand turns out to be lower than Q . Thus, the manufacturer will have to decide on three variables, (Q, q_c, q_p) . The supplier, in turn, will have four decision variables: call and put option prices, c and p ; and the two exercise prices, w_c and w_p .

We have not addressed the issue of risk profiles associated with the two parties' decisions. For instance, although the supplier is the main beneficiary of the option model, the improvement is in terms of *expected* profit, whereas in its newsvendor solution, the profit is deterministic, i.e., there is no risk involved. Hence, it is important to characterize what is the risk associated with the profit improvement

the supplier can expect from the option model. This can take several forms, such as the variance of the profit, or the probability that the profit will exceed that of its newsvendor solution. These will be the subject of our further studies.

Acknowledgement

The research was undertaken while David Yao was an academic visitor at IBM T.J. Watson Research Center, and his work was also supported in part by HK/RGC grant CUHK4173/03E.

References

- [1] ARAMAN, V., KLEINKNECHT, J., AND AKELLA, R. (2003). Coordination and Risk-Sharing in E-Business, working paper.
- [2] BARNES-SCHUSTER, D., BASSOK, Y., AND ANUPINDI, R. (2002) Coordination and Flexibility in Supply Contracts with Options. *Manufacturing & Services Operations Management*, 4, No.3, 171-207.
- [3] BASSOK, Y., SRINIVASAN, R., BIXBY, A., AND WIESEL, H. (1997). Design of Component Supply Contracts with Forecast Revision. *IBM Journal of Research and Development*, 41(6).
- [4] CACHON, G. (2004) Supply Chain Coordination with Contracts. In Graves, S. and de Kok, T., editors, *Handbook of Operations Management*, North-Holland.
- [5] CACHON, G., AND LARIVIERE, M. (2005). Supply Chain Coordination with Revenue-Sharing Contracts: Strengths and Limitations, *Management Science* 51(1).
- [6] EPPEN, G., AND IYER, A. (1997). Backup Agreements in Fashion Buying: the Value of Upstream Flexibility. *Management Science* 43, 1469-1484.

- [7] ERTOGRAL, K., AND WU, S.D. (2001). A Bargaining Game for Supply Chain Contracting, working paper, Lehigh University.
- [8] FARLOW, D., SCHMIDT, G., AND TSAY, A. (1995). Supplier Management at Sun Microsystems. Case Study, Graduate School of Business, Stanford University.
- [9] HULL, J.C. (2002). *Options, Futures, and Other Derivatives*, 5th ed., Prentice Hall, Upper Saddle River, NJ.
- [10] LARIVIERE, M.A. (1999). Supply Chain Contracting and Coordination with Stochastic Demand. In Tayur, S., Ganeshan, R., and Magazine, M., editors, *Quantitative Models for Supply Chain Management* (Chapter 8). Kluwer Academic Publishers.
- [11] MARTINEZ-DE-ALBENIZ, V. AND SIMCHI-LEVI, D. (2003). Competition in the Supply Option Market, working paper. Operations Research Center, MIT, Cambridge, MA.
- [12] TSAY, A., AND LOVEJOY, W. (1999). Quantity Flexibility Contracts and Supply Chain Performance. *Manufacturing & Service Operations Management*, 1 (2), 08-111.
- [13] WU, D.J., KLEINDORFER, P., ZHANG, J. (2002). Optimal Bidding and Contracting Strategies for Capital-intensive Goods. *European Journal of Operational Research*, 137 (2002), 657-676.